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8 January 2004

John Hartranft  
113 South Adams Street  
Rockville, MD 20850

Dear John,

Congratulations on completing the Certificate Program in Geographic Information Systems offered through Penn State's World Campus! The certificate attests to significant achievements on your part. By successfully completing over 400 hours of activities, you have demonstrated substantial competence in the use of geographic information systems technologies. You should be proud of your accomplishment.

We are proud of the progress that the World Campus has made in making educational programs like ours available to students around the country and around the world. We have relied on your comments and suggestions, and especially on your perseverance, as we have worked to ensure that the World Campus experience measures up to what a Penn State education should be. I hope you will continue to provide me with your comments about how the Certificate Program in GIS helps you achieve your professional and personal goals, and how it might be improved to meet the needs of students like you.

Our courses will remain available to you for one year from each course start date, or until your Penn State access account expires. Access accounts typically expire one year from the date you first enrolled in one of our courses. You can extend your access account as long as you remain a registered Penn State student. (Please contact the World Campus to extend your access account for a prorated fee.) Before your account expires, I encourage you to download a copy of your e-Portfolio that is housed in your Penn State personal Web space. Finally, I hope that you will keep in touch with what's happening within Penn State's GIS community by bookmarking Penn State's GIS home page at [www.gis.psu.edu](http://www.gis.psu.edu) as well as the Department of Geography's home page at [www.geog.psu.edu](http://www.geog.psu.edu).

Best wishes in all your future endeavors,

Sincerely,

David DiBiase  
Faculty Coordinator, Certificate Program in GIS